**TU/ CODL**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (SPRING) 2019**

**DHR 101: FOUNDATION OF MANAGEMENT**

Time: **3 Hours** Total Marks: **70**

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Fill up the blanks: 1x12=12
2. Scientific management proposes replacing rules of thumb with \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. \_\_\_\_\_\_\_\_\_\_ was the key person behind modern management
4. \_\_\_\_\_\_\_\_\_\_ is the link from the superior in the topmost hierarchy to the subordinate in the bottom of the hierarchy
5. Esprit de corps means that \_\_\_\_\_\_\_\_\_\_\_\_ is strength
6. A \_\_\_\_\_\_\_\_\_ statement is the philosophy of an organisation
7. MBO stands for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
8. ‘Grapevine’ refers to \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ organisations
9. A \_\_\_\_\_\_\_\_ span of management can ensure close supervision and control
10. \_\_\_\_\_\_\_\_\_\_\_\_\_ is an art of influencing people so that they willingly work towards achieving group goals
11. Output per machine hour is an example of \_\_\_\_\_\_\_ standard
12. \_\_\_\_\_\_ budget is one in which the budget is prepared afresh
13. \_\_\_\_\_\_\_\_\_\_\_\_\_ is also referred to as “Management by Walking Around”

2. List out the principles of scientific management? 5

3. Write short notes on: (***any four***) 5x4=20

1. SBU
2. PERT
3. Feedforward System
4. Human Resource Inventory
5. Essence of Leadership
6. MBO

**P.T.O**.

4. Explain incremental budget with the help of a suitable example. 8

**or**

Discuss different forms of departmentation with examples.

5. Explain Likert’s Four Systems of Management. 10

6. Draw the PERT Flowchart for construction of a house. 15

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